

Canton Municipal Utilities
Disconnect Policy for Non-Payment
EFFECTIVE NOVEMBER 17, 2015

Any CMU customer utility bill NOT paid in full by the date indicated on the utility bill (normally 2 P.M. on the 2nd Tuesday of the month) is subject to being disconnected for non-payment.

CMU will cease receiving payments for utility bills at 2 P.M. on the date indicated on the bill to allow time for processing all payments prior to preparing the Disconnect List.

The disconnect process will begin at 8 A.M. on the day following the date indicated on the bill and will normally conclude at 2 P.M. Payments WILL NOT be received during this disconnect time period. CMU will resume receiving payments at 2 P.M.

Reconnect of utilities will begin at 2 P.M. of the same day and continue until all reconnects are completed.