

Canton Municipal Utilities
Disconnect Policy for Non-Payment
EFFECTIVE JANUARY 1, 2015

Any CMU customer utility bill NOT paid in full by the date indicated on the utility bill (normally 12 Noon on the 1st Tuesday of the month) is subject to being disconnected for non-payment.

CMU will cease receiving payments for utility bills at 12 noon on the date indicated on the bill to allow time for processing all payments prior to preparing the Disconnect List.

The disconnect process will begin at 8 A.M. on the day following the date indicated on the bill and will normally conclude at 12 noon. Payments WILL NOT be received during this disconnect time period. CMU will resume receiving payments at 12 noon.

Reconnect of utilities will begin at 1 P.M. of the same day and continue until all reconnects are completed.